

Utah County Employee of the Month, February 2014
Pauline Hartvigsen – Bureau Director, Nursing
Health Department

Pauline Hartvigsen came to work for the Health Department in 1985 and worked in School Nursing for many years where she was beloved by her schools. While working full time she went to graduate school and received a Master's Degree in Nursing Administration. She was subsequently asked to be over clinics which later became the Bureau Director over immunizations, TB and billing. Pauline has worked many years with our CDP contractor who provides our billing program which has allowed us to collect hundreds of thousands of dollars from billing insurances that we were unable to do previously. Her expertise with this system has been invaluable.

Pauline is supportive of her staff; she listens to new ideas and allows for change, as she wants them to be successful. Pauline has the ability to see the good in people. She is always willing to stand up for her employees and is very understanding of situations that may arise. Pauline is fun to be around and work with, her laugh is contagious. One employee is grateful to Pauline because she is very direct without malice or ill will and tells you straight-up what you need to do to improve.

Pauline is always willing to listen, she always tries to accommodate requests from her staff. She is talented and has a beautiful singing voice (just listen to her singing - you may ask for her to sing at your funeral!). Other words used to describe Pauline include loving, kind, helpful, useful, funny, and compassionate. Pauline understands and can perform her staff's jobs. Along with being a teacher and leader she is a hard worker who is always willing to work extra hours whenever needed.

She is also the mother of two children and a proud grandmother to twelve wonderful grandchildren. Pauline is an excellent mother and grandmother. She attends as many activities for her grandchildren as is humanly possible. This includes: football, basketball, gymnastics, baseball and taking her grandsons hiking and skiing.

Every year at Thanksgiving time you will find Pauline at the Elk's Lodge or wherever the homeless are gathered giving free flu shots to people in need. She takes her family with her to the Elk's Lodge and her son Bretton has said that someday when she retires (which will be a long, long time from now) she must continue this Hartvigsen family tradition.

And just how many supervisors do you know who would perform employee interviews on Halloween dressed as a lion?? That would be our Pauline. We enthusiastically nominate Pauline Hartvigsen as our Employee of the Month.